

# Information



## Welcome to Strandon Health

Thank you for entrusting your care to us. We are committed to providing excellent health services in a cost-effective manner.

This sheet gives you instant access to important information regarding our medical practice. Please keep it in a safe place.

### Services

Our clinical team can assist you with all of your healthcare needs. We pride ourselves on modern, convenient and continuous care.

Services include:

- + Regular Checkups
- + Women's Health
- + Family Planning
- + Minor Surgery
- + Repeat Rescriptions
- + Men's Health
- + Sexual Health
- + Referrals
- + Travel Medicine
- + Immunisations

### Clinicians

Dr Anthony Avnaim, Dr Mark Eustace, Charmaine Wells (Nurse Practitioner), Yvette Arieah (Nurse Prescriber)

### Nurses

Candice, Megan, Rebecca (HCA)

### Administration

Temah, Kiara, Steph

### Patient Fees

Age	Registered	CSC
0 — 13 Years	\$0	\$0
14 — 17 Years	\$25	\$13
18 — 24 Years	\$30	\$19.50
25 — 44 Years	\$59	\$19.50
45 — 64 Years	\$59	\$19.50
65+ Years	\$55	\$19.50

The above pricing is for a standard 15 minute medical consultation for registered/enrolled patients.

### After Hours Care

After hours care is provided by MediCross Urgent Care — 8 Egmont Street — and their phone number is (06) 759 8915.

They are open from 8 AM to 8 PM, seven days a week (including Public Holidays).

### Enrolment

Advantages of enrolling are that your visits to the doctor will be cheaper and you will have direct access to a range of services linked to the PHO.

### Extended Consultations

Longer consultation times are available. Please ask our receptionist if you require extra time but be aware there is a fee.





As we believe it's important for patients to have their test results, we aim to discuss and agree upon a mutually beneficial notification method at the time of ordering. Please don't hesitate to contact us if this has not worked. You can also view your test results on our patient portal.

## Appointments

Please ring **(06) 769 9567** for an appointment to see the doctor or nurse or book online through the patient portal.

Every effort will be made to accommodate your preferred time. However, emergencies will always be given priority. Our reception staff will attempt to contact you if there are any unforeseen delays.

Initial new patient appointments require longer consultations and an extended fee will apply.

## Payments

Fees are payable at the time of consultation.

We encourage prompt payment and a \$5 fee will be added to all those accounts not settled before the end of the month.

We accept cash, eftpos, cheque, visa, mastercard and online payments.

Paywave is also now available.

## Repeat Prescriptions

Please ensure you get your repeat prescription requests in early and allow at least 48 hours turnaround.

We are happy to issue repeat prescriptions. However, we ask that you give us as much advance notice as possible.

Repeat prescriptions do incur a charge and the doctor may need to see you prior to issuing for clinical and/or legal reasons — especially if you are not seeing your regular GP.

## Patient Portal

ManageMyHealth is a secure online tool that lets patients manage their health in a modern and convenient manner. Registering is free and simple. Sign up at your next appointment. Our reception staff can guide you through the process, and verify your identity, with ease.

## Pharmacy

**Strandon Pharmacy** - 448 Devon Street, (06) 759 0294 - is open between 8:30AM and 5:30PM on weekdays.

## Personal Information

Your medical record is a confidential document.

It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised staff members.

## General Information:

**Strandon Health**  
Unit 13, 17 Nobs Line  
Strandon  
New Plymouth 4312  
New Zealand

Ample parking is available in the carpark outside the practice. Street parking is also available.

A pharmacy is located within 200m of the practice.

**Please dial 111 in emergencies.**

Weekdays - 8:30AM to 5PM  
Weekends & Public Holidays - Closed

Phone: (06) 769 9567  
Fax: (06) 769 9569  
Email: nurse@strandonhealth.co.nz

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